

LiveSafe Cleaning

The steps below explain how to clean sensors of the note reader & cash cassettes:

Cleaning Optical Lenses

Cleaning the optical lenses is required every month or more frequently if required. Dirt, dust or other residue leads to bad note acceptance and other performance degradation. Refer to the section below for detailed cleaning instructions. The only item required is a Tellermate microfibre cloth (or a Tellermate-approved cloth).



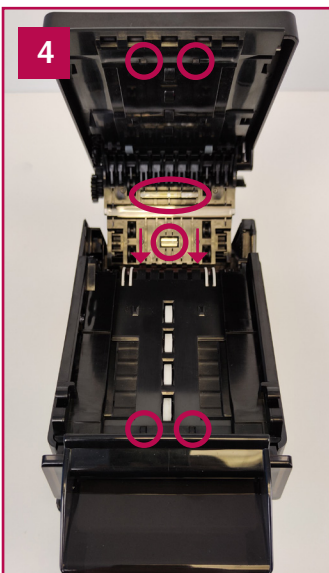
Open the upper door of the LiveSafe to access the head.



Lift the red head release latch on the front of the unit, then slide the head forward to remove it from the LiveSafe chassis.

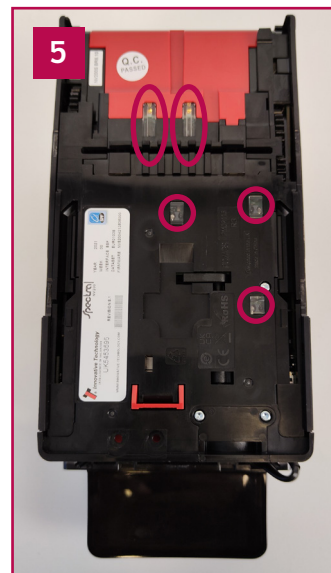


Pull the red cover release latch forward to unlatch the note path, then pull upwards to open the note path.



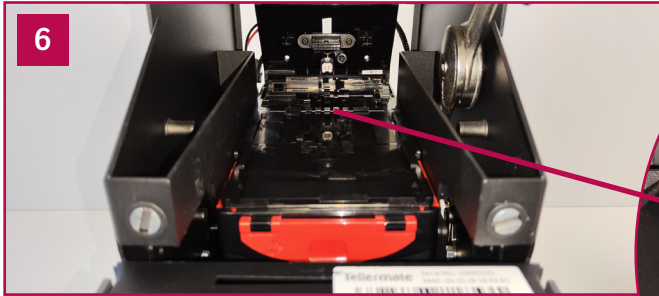
Clean the note path and sensors with a clean Tellermate microfibre cloth. Do not use lubricants or cleaning products.

Clean sensor lens x 8



Flip the head and carefully wipe the surfaces of the sensor lenses highlighted below.

Clean sensor lens x 5



With the head removed, clean the internal chassis area with a Tellermate microfibre cloth. Ensure it is free of debris and the gears are visibly in good condition.

Cash Cassette Maintenance

The best time to inspect and clean the cash cassette is upon swapping a cash cassette into the LiveSafe.

Clean the top of the cash cassette with the Tellermate microfibre cloth and ensure it is free of debris and the gears are visibly in good condition.

